

Annual Service Club Program

The older your Heating and Cooling equipment, the more valuable a service maintenance agreement becomes. Just one major repair could easily cost more than the entire service agreement. Whichever plan you select, you will get the best service from our **professional staff**. Regular service of your equipment is like changing the oil in your automobile. You can save thousands in energy costs and future repairs, as well as extend the useful life of your equipment. Your membership guarantees **priority service** and provides valuable discounts on repairs.



GOLD SHIELD PLAN



- ✓ **Two planned maintenance visits** (heating checked in the Fall and cooling checked in the Spring)
- ✓ **21 Point Maintenance and Safety Inspection** (on each visit)
- ✓ **FREE DIAGNOSTIC** (during normal business hours)
- ✓ **25% OFF ALL REPAIRS! (no exclusions)**
- ✓ **25% OFF after hours diagnostic and repairs**
- ✓ **Priority Service Scheduling** (we schedule service agreement customers first)
- ✓ **Budget friendly monthly payment option**
- ✓ **Multiple system discounts** (call office for pricing)

STANDARD HEATING AND COOLING SYSTEM

(System not combined with a Fuel Oil Furnace or Boiler)

•**\$17.46 per month** (or pay \$199 up front)

FUEL OIL or BOILER HEATING plus COOLING SYSTEM

(System combined with a Fuel Oil Furnace or Boiler)

•**\$21.84 per month** (or pay \$249 up front)

STANDARD HEATING ONLY or COOLING ONLY UNIT

(Cooling -Spring check or Heating -Fall check)

•**\$10.88 per month** (or pay \$124 up front)

FUEL OIL HEATING ONLY or BOILER ONLY UNIT

(Heating -Fall check)

•**\$13.07 per month** (or pay \$149 up front)

WHOLE HOUSE GENERATOR

(Air Cooled Models 7KW to 22 KW)

•**\$17.46 per month** (or pay \$199 up front)



SILVER SHIELD PLAN



- ✓ **Two planned maintenance visits** (heating checked in the Fall and cooling checked in the Spring)
- ✓ **21 Point Maintenance and Safety Inspection** (on each visit)
- ✓ **10% OFF DIAGNOSTIC**
- ✓ **10% OFF ALL REPAIRS! (no exclusions)**
- ✓ **10% OFF after hours diagnostic and repairs**
- ✓ **Priority Service Scheduling** (we schedule service agreement customers first)
- ✓ **Budget friendly monthly payment option**
- ✓ **Multiple system discounts** (call office for pricing)

STANDARD HEATING AND COOLING SYSTEM

(System not combined with a Fuel Oil Furnace or Boiler)

•**\$13.07 per month** (or pay \$149 up front)

FUEL OIL or BOILER HEATING plus COOLING SYSTEM

(System combined with a Fuel Oil Furnace or Boiler)

•**\$17.37 per month** (or pay \$198 up front)

STANDARD HEATING ONLY or COOLING ONLY UNIT

(Cooling -Spring check or Heating -Fall check)

•**\$7.19 per month** (or pay \$82 up front)

FUEL OIL HEATING ONLY or BOILER ONLY UNIT

(Heating -Fall check)

•**\$10.88 per month** (or pay \$124 up front)

WHOLE HOUSE GENERATOR

(Air Cooled Models 7KW to 22 KW)

•**\$13.07 per month** (or pay \$149 up front)

GOLD SHIELD and SILVER SHIELD SERVICE AGREEMENTS: TERMS AND CONDITIONS

1. A Gold Shield or Silver Shield service agreement is a one year contract and starts the day of the first monthly payment or the day the payment is made in full (for up front payments).
2. A service agreement cannot be cancelled without approval from Accurate management, and therefore all 12 monthly payments must be paid for the entire length of the agreement. (under certain circumstances, Accurate may allow cancellation but this will be determined on a case by case basis and pro-rated).
3. On the monthly debit/credit card payment option, the plan will auto-renew at the end of the contract to avoid a gap in coverage; in order to cancel a contract, the customer must notify Accurate 30 days before the agreement term expires. A credit will not be issued without proper notification to cancel this agreement.
4. Customers should notify Accurate with credit/debit card changes to avoid disruption of coverage and/or additional bank fees. Customer will be responsible for bank fees associated with unavailable funds or changes with credit/debit cards resulting in bank fees.
5. For clarification, a standard heating and cooling system is a heat pump system, electric furnace with A/C, gas furnace with A/C, propane furnace with A/C, ductless mini split, packaged heat pump, packaged gas/electric unit, or dual fuel/hybrid system (heat pump with natural gas or propane furnace).
6. Service agreements for Fuel Oil equipment include a new nozzle and fuel filter.
7. Service agreements for Generators include an oil change as recommended by the manufacturer, a new oil filter, air filter and spark plug.
8. Multiple systems and additional equipment at the same location will qualify for discounts; please contact the office for pricing.
9. The inspections provided with this contract are preventative; it is our goal to bring your system up to par in terms of operating efficiency and safety. There are three potential components (if applicable) that will not be included as part of normal cleaning with this service agreement; blower wheel cleaning, evaporator coil cleaning and secondary heat exchanger cleaning are excluded from the 21 point maintenance inspection. These components should not require cleaning if filters are in place and changed or cleaned regularly. Should any of these items need cleaning, Accurate will provide discounted rates to perform these services based on the service plan you are enrolled in.
10. Due to the many types and sizes of filters, we do not provide them with this agreement. We do sell filters but cannot stock all the sizes and types on each truck, therefore we recommend you keep an adequate supply on hand or order in advance and we will change them during the inspection as necessary. This agreement does provide you with discounts on filters based on the plan you are enrolled in. It may be necessary for the homeowner to change filters in between visits.
11. We typically perform the Spring A/C checks starting in March and April and the Fall Heating checks are performed in August and September (weather permitting). Fuel oil furnaces require colder outside temperatures than other heating systems (less than 50 degrees ambient) to get a proper draft and for accurate adjustments.
12. Drain lines will be checked during inspections, however Accurate will not be responsible for drain issues/overflows that result in property damage since drain lines can clog up in between visits. To help avoid damage caused by condensate drain issues, Accurate sells and installs many types of safety overflow devices/switches and drain pans that provide great protection.
13. We use a 21 point inspection list for each type of equipment as a guideline; some equipment may include additional items to check and some items may not be applicable to your equipment.
14. Other common system combinations (not listed on the front) are listed below:

STANDARD HEATING AND COOLING SYSTEM with a WHOLE HOUSE GENERATOR

(Air Cooled Generator Models 7KW to 22 KW and a heating system that is not Fuel Oil or a Boiler)

Gold Shield Plan: \$30.62 per month (or pay \$349 up front)

Silver Shield Plan: \$24.91 per month (or pay \$284 up front)

TWO STANDARD HEATING AND COOLING SYSTEMS

(Two cooling systems and two heating systems that are not Fuel Oil or a Boiler)

Gold Shield Plan: \$30.62 per month (or pay \$349 up front)

Silver Shield Plan: \$24.83 per month (or pay \$283 up front)

*For additional pricing options or questions, please contact us at [800-980-9410](tel:800-980-9410) or email us at service@accuratehvac.com

Visit us at: <http://www.accuratehvac.com>